

## Student Support Services Referral List

The following support services are to be available and accessible for all students studying with the Survive First Aid Pty Ltd. We will provide students with contact details to refer any matters that require further follow up with relevant professionals.

### Personal/Social issues

Some issues that may affect a student's social or personal life may require further intervention from professionals. Referral services that Survive First Aid Pty Ltd may utilise include the following:

Referral Services Available	Website	Contact Phone
<b>Lifeline</b>	<a href="http://www.lifeline.org.au">www.lifeline.org.au</a>	13 11 14
<b>Beyond Blue</b>	<a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>	1300 22 4636
<b>Crisis Support</b>	<a href="http://www.crisissupport.org.au">www.crisissupport.org.au</a>	(03) 8371 2800

### Academic issues

Students may have concerns with their attendance, academic performance or other related issues that are placing them at risk of not achieving the required competencies. Student progress is monitored and guidance and support provided where non-satisfactory results are identified.

Students are able to access the services provided by the student support manager to discuss any academic, or other related issues to studying with Survive First Aid Pty Ltd. The student support manager will be able to provide advice and guidance, or referral to other professionals where required. These include the following:

Referral Services Available	Website	Contact Phone
<b>Tutoring for Excellence</b>	<a href="http://www.tutoringforexcellence.com.au">www.tutoringforexcellence.com.au</a>	(03) 9017 4118
<b>Advance Tutoring School</b>	<a href="https://advancetutoringschool.com.au">https://advancetutoringschool.com.au</a>	(03) 9526 8158

### Employer workplace training – workplace issues

Students may have questions/concerns regarding their place of employment. The following services can be utilised to contact to provide additional support:

Referral Services Available	Website	Contact Phone
<b>Worksafe</b>	<a href="http://www.workhealth.vic.gov.au">www.workhealth.vic.gov.au</a>	1800 136 089
<b>Fairwork Australia</b>	<a href="http://www.fairwork.gov.au">www.fairwork.gov.au</a>	1313 94

### Medical Emergencies

Services Available	Website	Contact Phone
<b>Emergency Services</b>	<a href="http://www.triplezero.gov.au">http://www.triplezero.gov.au</a>	000
<b>Nurse on Call</b>	<a href="http://www.healthdirect.org.au">http://www.healthdirect.org.au</a>	1800 022 222
<b>Poison Information Line</b>	N/A	13 11 26